



MADISON COUNTY BOARD OF SUPERVISORS

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FOR IMMEDIATE Release:

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Madison County Services Ramp Up

Wampsville, NY – Madison County announced today that beginning on Monday, May 18, 2020 more employees will be returning to campus and additional services that were put on hold will ramp back up. However, many of the offices will remain closed to the public except for by appointment only.

Even though Madison County Offices closed to the public on March 20, 2020, many departments have still been working to provide services to residents. For example, the Madison County Health Department and Office of Emergency Management have been on the front lines of response to the COVID-19 pandemic. Madison County Mental Health Department has continued to see clients via telehealth and have taken calls on their crisis line. The Department of Social Services has continued serving residents during this especially difficult time.

Not all employees will return to campus. Those who can still work from home will do so in order to limit how many people are in the buildings. Madison County is following infection control recommendations made by the U.S. Centers for Disease Control and Prevention (CDC) and the Public Employee Safety and Health (PESH). Employees will be asked to take their temperature daily and answer screening questions at the start of their shift, as well as maintaining social distancing and wearing face coverings. Facilities staff have installed Plexiglas in public contact areas, touch free bathroom fixtures, and guidelines are in place for breakrooms and conference rooms.

As the county moves forward, more and more services will resume. We will update the public as things change. When visiting the County Offices for an appointment, please wear a face covering, maintain social distancing and use good hygiene.

As of Monday, May 18, 2020:

- **Department of Social Services:**

- Will continue to serve the residents of Madison County who need income supports, food resources and health care needs. All these programs can be accessed online through www.mybenefits.ny.gov. Residents of the county can also submit documents to Madison County through the NYDocSubmit application that can be downloaded for free at the Google or Apple stores. DSS also has a paperwork drop box near the front

entrance of the Health & Human Services Building, which is checked throughout the day and on weekends.

- Madison County DSS also continues to investigate concerns regarding child abuse and neglect, provide case management for children in foster care and their families, and provide adult protective and home care supports.
- Call (315) 366-2211 ahead of time to make an appointment.

- **Department of Solid Waste:**

- All facilities (transfer stations, landfill and the main office) are operating on their normal schedules. Residents can buy punch cards at the Main Office, which is open Monday through Friday from 8 AM to 4 PM. The scale house will continue to sell punch cards on Saturdays. For all locations and hours, visit the solid waste website. Please practice social distancing and wear a face covering when entering any facility or office.
- The residential electronic waste program at LOJO Technology in Oneida (634 Birchwood Drive) has resumed their Monday through Friday drop-off hours from 8 AM to 3 PM. In addition, LOJO Technology added Saturday collection events on May 30 and July 11 from 9 AM to 1 PM for accepted residential e-waste. Please note that an attendant will not be available to help unload and business waste will not be accepted.
- The Household Hazardous Waste program is still on hold.
- Call the Solid Waste Main Office at 315-361-8408 or visit their website for more information and other program updates: www.madisoncountyrecycles.ny.gov

- **Madison County Clerk's Office:**

- Starting Monday, the Madison County Clerk's office will be open for appointments only to the public. Residents can come in to inspect deed and mortgage books and conduct business. To set up the appointment, call the office at 315-366-2261. If possible, the clerk's office encourages everyone to conduct their needs electronically. At this time, the clerk's office cannot file new cases and when they are able to, it may only be electronically filed in the beginning. Residents can use the Postal Service or electronic filing for deeds and mortgages, as well as ongoing matters with the courts.

- **Madison County DMV:**

- Currently, the DMV in Wampsville is still closed to the public. When it is able to open, it is going to be by appointment only and only for license needs, not registrations. Madison County has put a drop box in the parking lot for 24-hour access or you can mail items to PO Box 667, Wampsville, NY 13163.
- Please note that registration for any vehicle and all licenses whose expiration date falls on or after March 1, 2020 is still valid. The expiration date for those documents has been extended until further notice by the Governor. Registration renewals, applications to transfer to a new vehicle, registrations for a vehicle that is new to you, putting a vehicle back on the road and any other vehicle transactions can be processed, so please drop those items off or put them in the mail. Unfortunately, permit tests cannot be authorized at this time.

- **Board of Supervisors:**
 - Committee meetings and Board meetings will continue to be held virtually. When a meeting does occur, we are broadcasting them live on our Madison County, NY YouTube Channel. If you need assistance, please contact 315-366-2201.
- **District Attorney's Office:**
 - If you need services, please contact districtattorney@madisoncounty.ny.gov or by telephone 315-366-2236.
- **Department of Public Health:**
 - The Department has been working diligently on preventing and triaging COVID-19 cases and questions. For information on COVID-19 please go to www.madisoncounty.ny.gov/2479/Coronavirus-COVID-19
 - Early Intervention and Pre-K services will be provided via phone and teletherapy.
 - Childhood lead investigations, TB control, Rabies vaccinations and testing will resume.
- **Madison County Sheriff's Office:**
 - The Sheriff's Office has not stopped serving the residents of Madison County, and they will continue to do so.
 - Pistol Permit Office will resume normal pistol permit operations beginning Wednesday, May 20, 2020 by appointment only, Monday through Friday 8 am – 4 pm. If you are coming for your appointment, please note that you must wear a mask and maintain social distancing. Walk-ins without appointments will not be allowed. To make an appointment, please call 315-366-2406.
- **Probation Department:**
 - Please contact the Probation Department about your upcoming appointments.
 - Those seeking Orders of Protection through Family Court should not report to probation for assistance first. They should proceed directly to Family Court to complete and file a petition.
- **Mental Health:**
 - Services will continue to be provided for existing clients via telehealth.
 - Our crisis line is available 24 hours a day by calling 315-366-2327 selecting prompt 1.
- Mental Health is not doing walk-in intakes for new clients at this time. Please call our main number at 315-366-2327 and select the prompt for new clients, or send an email with your name and contact information to: MHintake@madisoncounty.ny.gov and a therapist will call you during regular business hours for the intake appointment.
- **Highway Department:**
 - The Highway Department will be performing road maintenance and construction Monday through Thursday, 6 am to 4:30 pm. The Administration Office will be taking calls Monday through Friday, 8 am to 4 pm.
- **Planning and Workforce Development Center:**
 - Both will be returning to the office in limited capacity. If you need assistance with Planning, please call 315-366-2376. To contact the Workforce Development Center 315-363-2400.

- Parks are open, please go out and get some fresh air. Remember to wear a face covering when social distancing cannot be maintained. Also, bathroom facilities are still closed, along with playgrounds.
- **Veterans Agency:**
 - The Veterans Agency continues to be available to assist the veteran community. Any one requiring veteran services or assistance should call our office at 315-366-2395, and we will make the necessary arrangements to address their needs or concerns.
- **Treasurer and Real Property:**
 - Limited staff will be working 8:30 am to 5 pm. There still is no public access to the building so if you need assistance with taxes and payments or you received a NYS STAR Letter, please call 315-366-2371. You can also go to the County's website and link to ImageMate for tax information or Xpress pay for tax payments. Mail in payments will be accepted.
 - Real Property Department will be returning as well. If you need assistance, please call 315-366-2346.
 - Tentative tax rolls will be posted to the website as soon as they are ready and village taxes will be done and out on time with collection to start June 1, but taxpayers should contact their individual villages as to the corresponding village's collection policy.

To see the most current Madison County COVID-19 Workplace Recovery Guide and a toolkit for employers, visit the Health Department's website at www.madisoncounty.ny.gov/2584/Recovery. This guide is a working draft that will continue to be updated as more information becomes available.

Again, if you must go out, be sure to stay at least 6 feet away from others at all times and wear a cloth face covering. Please remember to wash your hands with soap and water for at least 20 seconds, or use hand sanitizer before you touch your face.

For more information, please visit www.madisoncounty.ny.gov/2479/Coronavirus-COVID-19 or call the Madison County non-medical COVID-19 Hotline at 315-366-2770.

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