

***Madison County  
Youth Services Directory***



***Madison County Youth Bureau  
133 North Court Street  
Building 1  
PO Box 635  
Wampsville, NY 13163***

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# *Alcohol/Drug/Addiction*

## **Beacon Center**

Main Number: (315) 366-4100

Website: <https://beaconcenter.net>

Address: 303 West Liberty Street, 2<sup>nd</sup> Floor, Rome, NY 13440

1508 Genesee Street, 1<sup>st</sup> Floor, Utica, NY 13501

20 Crawford Street, Cortland, NY 13045

Beacon Center offers adolescent and young adult outpatient drug/alcohol treatment programs. They are open from 9am-8pm.

## **BRiDGES- Madison County Council on Alcoholism and Substance Abuse, Inc.**

Main Number: (315)-697-3947

Website: <https://www.bridgescouncil.org>

Address: 1507 Upper Lenox Avenue, Oneida, NY 13421

BRiDGES offers prevention education, community mobilization, awareness and support, and trainings regarding alcohol, tobacco, and other drugs, problem gambling, and suicide to school districts and the community-at-large. No-cost information and referral services are available to Madison County residents.

## **Choices & Consequences (through BRiDGES)**

Main Phone Number: (315)-697-3947

Website: <https://www.bridgescouncil.org>

Address: 1507 Upper Lenox Avenue, Oneida, NY 13421

Parents, schools, probation or courts in Madison County may refer a youth to the program if the youth is using or were found in possession of alcohol, drugs or related paraphernalia and are facing consequences. Program length: 5 hours (One assessment appointment and two program sessions). During the assessment appointment, the needs of the youth are determined, and the program format and content is designed to meet the needs of each youth. Depending on the assessment results, either the Choices and Consequences or Teen Intervene program will be recommended. There is a \$75 fee charged for this program.

### **Community Recovery Center (CRC)**

Main Number: (315) 334-4701

Website: [http://romehospital.org/Community\\_Recovery\\_Center.aspx](http://romehospital.org/Community_Recovery_Center.aspx)

Address: 264 West Dominick Street, Rome, NY 13440

CRC offers adolescent outpatient drug/alcohol treatment programs.

### **Conifer Park**

Main Number: (315) 453-3911

Website: <http://www.coniferpark.com/programs>

Address: 526 Old Liverpool Road, Liverpool, NY 13088

Conifer Park provides outpatient treatment for children and adolescents, young adults, and adults. Conifer Park is open Monday through Friday 6am to 7:30pm and Saturday 6am to 5pm. They accept cash, self-payment, Medicaid, Private Health Insurance, and Military insurance.

### **Family Counseling Services' Chemical Dependency Clinic**

Main Number: (315) 280-0400

Website: <http://www.fcscortland.org>

Address: 201 Cedar Street, Oneida, NY 13421

Family Counseling Services' Chemical Dependency Clinic offers both intensive and non-intensive outpatient care at the Oneida clinic. Clients can take advantage of individual and/or group counseling to help address their needs. If a higher level of care is required, FCS can assist in making referrals to clinically appropriate options, such as inpatient care, detoxification, or half-way house residency, as well as several individual private practice therapists. They are open Monday to Thursday from 8am to 8pm, and Friday 9am to 5pm.

### **Forensic Consultants – Alcoholism Treatment Program**

Main Number: (315) 472-1212

Website: <http://treatment-facilities.healthgrove.com/1/17214/Forensic-Consultants-Ltd>

Address: 2112 Erie Boulevard East, Syracuse, NY 13224

Forensic Consultants will work with children and adolescents, young adults, and adults for substance abuse treatment. They service all of CNY and are open from 8:30am to 5pm. They accept private insurances.

## **Helio Health**

Main Number: (315) 471-1564

Website: <https://www.helio.health>

Address: 329 North Salina Street, Syracuse, NY 13202

The child and adolescent clinic is designed to offer a comfortable and safe space for children ages 0-18 seeking help with behavioral health issues such as: substance use disorders and mental health disorders. Adolescents ages 12 to 17 may be eligible to receive treatment without parental consent pending approval from the Children and Adolescent Clinic Director, or other designated staff.

## **OASAS HOPEline**

Hotline Number: 1-877-846-7369

Website: <https://oasas.ny.gov/hopeline>

The New York State problem gambling and chemical dependency HOPEline is owned by the New York State Office of Addiction Services and Supports (OASAS) and operated by contractors to provide high quality, responsive information, and referral services via phone and text message to callers throughout New York State experiencing substance abuse and problem gambling. HOPEline services are free and confidential.

## **Teen Intervene (through BRiDGES)**

Main Number: (315)-697-3947

Website: <https://www.bridgescouncil.org>

Address: 1507 Upper Lenox Avenue, Oneida, NY 13421

Teen Intervene is an evidence-based program for teenagers suspected of experiencing mild or moderate problems associated with alcohol or other drug use. TI integrates stages of change theory, cognitive-behavioral therapy, and motivational interviewing into its program. There is a \$75 fee charged for this program.

## *Child Care Centers*

### **Cazenovia's Children's House, Inc.**

Website: [https://childcarecenter.us/provider\\_detail/cazenovias\\_house\\_inc\\_cazenovia\\_ny](https://childcarecenter.us/provider_detail/cazenovias_house_inc_cazenovia_ny)

Address: 2757 State Route 20, Cazenovia, NY 13035

This site offers childcare for infants, toddlers, preschoolers and school aged children in the Cazenovia School District area.

### **Celebrations Children's Center of Canastota, Inc.**

Main Number: (315) 697-8680

Website:

[https://childcarecenter.us/provider\\_detail/celebrations\\_center\\_of\\_canastota\\_inc\\_canastota\\_ny](https://childcarecenter.us/provider_detail/celebrations_center_of_canastota_inc_canastota_ny)

Address: 206 Wilson Avenue, Canastota, NY 13032

This site offers childcare services for infants, toddlers, and preschoolers.

### **Celebrations Discovery Program of Canastota**

After School Program: (315) 200-0356

Website:

[https://childcarecenter.us/provider\\_detail/celebrations\\_discovery\\_program\\_canastota\\_ny](https://childcarecenter.us/provider_detail/celebrations_discovery_program_canastota_ny)

Address: 120 Roberts Street, Canastota, NY 13032

This site offers childcare services for school aged children from kindergarten through 12 years old.

### **Chenango Nursery School (CNS)**

Main Number: (315) 824-1810

Website: <http://chenangonurseryschool.org/>

Address: 59 W Kendrick Avenue, Hamilton, NY 13346

The programs at CNS are designed to meet the needs of children ages 6 months through 5th grade. CNS encourages the development of all of abilities, and do so in a stress-free, playful environment.

### **Chittenango Child Care Center**

Main Number: (315) 687-7962

Website: <http://chittenangochildcarecenter.com>

Address: 208 Tuscarora Road, Chittenango, NY 13037

This site offers a toddler program (18 months to 3 years), a year-round, full-day, pre-school program (33 months to 5 years), a before and after school program (5 to 12 years), and a summer program for school-age children. Their before and after school program offers care during the school year, school vacations and holidays, half days, and snow days.

### **Division of Child Care Services (through Office of Children and Family Services)**

Website: <https://ocfs.ny.gov/main/childcare/looking.asp>

The [Search for Child Care page](#) searches the entire database of regulated childcare providers in New York State (except for day care centers in New York City). Providers can be looked up by name or a search can be done for all providers in a particular county or zip code. The results for a program will include contact information, address, capacity, when it first opened and the current status of its license or registration.

### **Oneida Area Day Care Center (OADCC)**

Main Number: (315) 363-0080

Website: <http://www.oadcc.org>

Address: 447 Sayles Street, Oneida, NY 13421

This site offers childcare services for infants, toddlers, and preschoolers.

### **The Children's Center at Morrisville State College, Inc.**

Main Number: (315) 684-6400

Website: <https://www.morrisville.edu/contact/offices/childrens-center>

Address: 80 Eaton Street, Morrisville State College, Bailey Annex, Morrisville, NY 13408

This site offers childcare services for infants, toddlers, preschoolers and school-aged children. Licensed and nationally accredited, the center offers programming that stimulates the minds of young children while building a foundation of learning through play.

### **The Rippleton Center**

Main Number: (315) 256-8151

Website: <https://www.rippletoncenter.com/daycare>

Address: 3360 Thompson Road, Cazenovia, NY 13035

This site is dedicated to providing a safe, educational, and fun space for our children to grow and thrive for children ages 2 to 4.

### **YMCA of the Greater Tri-Valley**

Main Number: (315)-363-7788

Website: [www.ymcatrivalley.org](http://www.ymcatrivalley.org)

Address: 701 Seneca Street, Oneida, NY 13421

This site offers a school age childcare program that provides information on health and wellness, academic support, STEM, global learning, leadership and enrichment.



## *Child Development*

### **Children with Special Healthcare Needs (through Madison County Public Health)**

Main Number: (315) 366-2361

Website: <https://www.madisoncounty.ny.gov/445/Children-With-Special-Healthcare-Needs>

Address: 138 North Court Street, Building 5, Wampsville, NY 13163

The Children with Special Health Care Needs Program assists families of children birth to 21 years who have or are suspected of having a serious or chronic physical, developmental, or emotional condition. Information and referral services are provided to help the family access community resources as well as appropriate health care. This program also assists with helping families of children under 21 years to access available community resources and services; assists families with health insurance needs; as well as provides information and referrals regarding disability and health topics. Services are free of charge to the family.

### **Early Head Start (through Community Action Partnership)**

Main Number: (315) 697-3588 ext. 16

Website: <https://capmadco.org/program/early-head-start/>

Address: 1001 New Market Drive, Canastota, NY 13032

Early Head Start provides voluntary home visiting services to expectant and new parents with children under age three. Weekly home visits help families prepare their child for Preschool and their early school years. Early Head Start can help with teaching infants and toddlers through play; resources, information and activities to encourage healthy habits; home visitor support in parenting, child development, school readiness, and family development; as well as monthly playgroups. Early Head Start partners with families to build a strong and secure foundation for their children's future.

### **Early Intervention (through Madison County Public Health)**

Main Number: (315) 366-2361

Website: <https://www.madisoncounty.ny.gov/448/Early-Intervention>

Address: 138 North Court Street, Building 5, Wampsville, NY 13163

The Early Intervention Program provides evaluations and services to children birth to age 3. Children with a confirmed developmental delay or disability are eligible for services. Services are provided to help children grow and develop and to support families. The program provides services to eligible children under three years of age, including family education, special instruction, speech, occupational and physical therapies, service coordination, assistive technology, transition from early intervention to preschool programs, support to families in referrals and access to needed resources and services. Services are free of charge to families.

### **Health Home Care Coordination:**

**Hillside** (Medicaid only)

Main Number: (315) 703-8700

Website: [www.hillside.com](http://www.hillside.com)

Address: 215 Wyoming Street, Syracuse NY 13204

Hillside Care Management services ensure that all aspects of a youth's care – including medical, behavioral health, social services and more – are properly coordinated to support the health and wellness goals of the child and the family. Our Care Managers work closely with youth, family members and all providers to provide family-driven, youth-guided planning that adapts to a youth's changing health needs, and ensures that the youth receives comprehensive, effective care.

The program is intended for Medicaid recipients, including Medicaid-eligible members of a Managed Care Organization. The youth must also have been diagnosed with:

- a) two or more chronic health conditions, such as asthma, diabetes, heart disease, mental health condition or substance use disorder OR
- b) one or more of the following: a serious emotional disturbance, HIV / AIDS or complex trauma

**ICAN (Medicaid only)**

Main Number: (315) 792-9039

Website: <https://ican.family/>

Address: 310 Main Street, Utica NY 13501

ICAN's Children's Care Management provides youth and families with a variety of individualized services and community resources based on family needs. This includes educational support; social supports within the community; and linkage to primary care, dental, and mental health. These family-driven services are designed to empower families and individuals, promote physical and mental health, and provide behavioral health resources so youth may make positive behavioral decisions.

Eligibility requirements: Youth must have Medicaid and meet NYS DOH eligibility criteria of: a) two chronic conditions, or b) serious emotional disturbance, or c) HIV/AIDS, or d) complex trauma and also have risk factors.

ICAN also provides Child and Family Treatment and Support Services (CFTSS) which can be either provided along with Care Management or as standalone services.

**Liberty Resources (Medicaid and non-Medicaid)**

Main Number: (315)-363-0048

Website: <http://www.liberty-resources.org/>

Address: 218 Liberty Street, Oneida, NY 13421

Health Home services include comprehensive care management, care coordination and health promotion, comprehensive transitional care from inpatient to other settings, individual family support, referral to community and social support services, and the use of HIT to link services.

Youth must meet all eligibility requirements to be considered for enrollment. Approved youth will be assigned to a Care Management Agency who will conduct outreach and attempt to engage the youth in health home care management services. Health Home services are voluntary, and the youth and/or parent/guardian will be asked to consent during the outreach and engagement process.

Eligibility Requirements: has active Medicaid AND resides in Madison County AND meets the NYS DOH eligibility criteria of a) two chronic conditions, or b) HIV/AIDS, or c) complex trauma or, d) serious emotional disturbance AND child/youth has significant behavioral, medical or social risk factors which can be addressed through care management. Liberty Resources does provide care coordination for individuals that do not have Medicaid, please call for details.

## *Consignment Shops and Food Pantries*

### **Bridgeport Food Pantry**

Main Number: (315) 437-8318

Address: 7820 Minoa Road, Bridgeport, NY 13030

Hours: 3<sup>rd</sup> Wednesday of every month; 9:30-11:30am and 4-6pm

Services: Food Pantry

### **Brookfield Food Cupboard**

Main Number: (315) 899-3343 or (315) 899-6249

Address: 2416 Beaver Creek Road, Brookfield, NY 13314

Hours: 3<sup>rd</sup> Wednesday of every month; 10am-12pm and 4-6pm

Services: Food Pantry

### **Church on the Rock**

Main Number: 315-280-4044

Website: <https://www.yourcotr.com/>

Address: 164 Madison Street, Oneida, NY 13421

Hours: Tuesday-Thursday 11am-4pm; Friday 7:30-9:30am; Sunday 10:30am-1pm

Services: Consignment Shop (payment is a donation) Open Tuesday-Thursday 11am to 3pm. The Food Pantry is open on Wednesdays from 11am to 1pm.

### **The Compassion Connection Food Pantry**

Main Number: (315) 697-2866

Address: 2657 Seneca Turnpike, Canastota, NY 13032

Hours: Mondays 9am-3pm and Wednesday 12-6pm

Services: Food Pantry.

**Caz Cares**

Main Number: 315-655-3174

Address: 101 Nelson Street, Cazenovia, NY 13035

Hours: Monday 9:30am to 12pm and 4 to 6 p.m.; Tuesday and Thursday 9:30am to 12pm

Services: Food Pantry and Consignment Shop

**DeRuyter Community Services**

Main Number: 315-852-9994

Address: 735 Utica Street, DeRuyter, NY 13052

Hours: Tuesday and Thursday 9 to 11am

Services: Food Pantry and Consignment

**Earlville Food Cupboard**

Main Number: (315) 697-4301

Hours: Tuesdays 5-6pm

Services: Food Pantry

**Earlville Bargain Basket**

Main Number: 315-691-9519

Address: 6 Greene Street, Earlville, NY 13332

Hours: Wednesday through Friday 10am to 4pm; Saturday 9am to 1pm

Services: Consignment shop

**Hamilton Food Cupboard**

Main Number: (315) 824-2832

Address: 1 Mill Street, Hamilton, NY 13346

Hours: Tuesdays and Thursdays 1 to 6pm

Services: Food Pantry

**Holy Family**

Main Number: (315) 829-3295

Address: 4343 Peterboro Road Vernon, NY

Hours: 4<sup>th</sup> Thursday of each month beginning at 2:30pm

Services: Food Pantry

**Karing Kitchen**

Website: <http://www.karingkitchen.org/food-ene.html>

Main Number: 315-363-2450

Address: 116 West Grove Street, Oneida, N.Y. 13421

Hours: 11:30am-1pm, every weekday during the last full week of the month

Services: Soup Kitchen and Food Sense program

**Mobile Food Pantry Provided by the Food Bank of Central NY**

Main Number: (315) 495-2690

Address: Munnsville Family Health Center, 5180 Main Street, Munnsville, NY 13409

Hours: 2<sup>nd</sup> Wednesday of the month 3pm until supplies run out

Services: Food Pantry

**Morrisville Community Church Food Pantry**

Main Number: (315) 824-2832

Address: 3824 Swamp Road, Morrisville, NY 13408

Hours: Tuesdays and Wednesdays 10am-12pm, first Saturday of each month 10am-12pm.

Services: Food Pantry

**Mustard Seed**

Main Number: 315-655-3441

Address: 993 State Route 80, Georgetown, NY 13072

Hours: Tuesdays 9am to 12pm; Wednesdays 9am to 12pm and 5pm to 8pm

Services: Consignment Shop

**New Life Assembly of God**

Main Number: (315) 363-8531

Address: 4704 Route 365, Oneida, NY 13421

Hours: Tues and Thurs 1-3pm

Services: Food Pantry

**Opportunity Shop**

Main Number: 315-697-3140

Address: 128 East Center Street, Madison, Canastota, NY, 13032

Hours: Monday through Friday 9am to 3pm

Services: Food Pantry and Consignment

**Salvation Army**

Main Number: 315-687-3533

Address: 205 Tuscarora Road, Chittenango, NY 13037

Hours: Monday through Saturday 8am to 5pm

Services: Consignment Shop

**St. Joseph's Church**

Main Number: (315) 363-3280

Address: 121 St Joseph's Place, Oneida, NY 13421

Hours: Saturday mornings 9-10am

Services: Food Pantry

**St. Patrick's Food Cupboard**

Main Number: (315) 697-8015

Address: 117 East Walnut Street, Madison, Oneida, NY, 13421

Hours: Monday, Wednesday, Friday 4 to 5pm

Services: Food Pantry

**Sullivan Food Cupboard**

Main Number: (315) 687-3290

Address: 206 Tuscarora Road, Chittenango, NY 13037

Hours: Monday through Saturday 10am to 1pm

Services: Food pantry

**Worn Again**

Main Number: 315-825-0226

Address: 100 Utica Street, Hamilton, NY 13346

Hours: Tuesday, Thursday, Saturday 10am to 4pm

Services: Consignment Shop



## *Counseling/Mental Health*

### **ADHD and Autism Psychological Services**

Main Number: (315) 732-3431

Website: <https://aapsa.net/>

Address: 122 Business Park Drive, Suite 1, Utica NY 13502

Child and adolescent services consist of assessments, group or individual treatment, and parent education.

### **Arc of Madison Cortland**

Main Number: (315) 363-3389

Website: <https://www.arcofmc.org/clinical-services1>

Address: 701 Lenox Avenue, Oneida, NY 13421

The Arc of Madison Cortland Article 16 Clinic provides clinical supports for individuals with developmental disabilities of all ages who are enrolled in OPWDD. Individuals may attend a certified day program, live in a certified residence, live at home, or are independent in the community. Among the services offered is medication management and behavioral counseling to assist individuals in developing positive and effective coping strategies for behavioral concerns.

### **Bianka's Journey**

Main Telephone: (315) 363-5274

Address: 1081 Northside Shopping Center, Oneida, NY 13421

A collaborative project between Catholic Charities Oneida/Madison County, The Gorman Foundation and SUNY Morrisville's Human Services Institute. Free grief counseling services for adolescents and young adults, ages 12-25 years old.

### **Children and Family Treatment and Support Services (through Family Support in CNY)**

Main Number: 1-866-580-1672

Website: <https://familysupportincny.org>

Address: Oneida, NY 13421

Email: [info@familysupportincny.org](mailto:info@familysupportincny.org)

Children and Family Treatment and Support Services (CFTSS) are behavioral health, mental health and substance use services covered by NYS Medicaid. These services give children/youth (under age 21) and their families the power to improve their health, well-being and quality of life. Services are provided at home or in the community. These children's services meet the individual needs of children and their families/caregivers by identifying mental health and/or substance use needs early, providing support in the home and community, and preventing the need for emergency room visits, hospital stays, or out of home placements. CFTSS services are provided by agencies designated by NYS to offer and deliver them.

### **Cortland County Mental Health**

Main Number: (607) 758-6100

Website: <http://www.cortland-co.org/433/Mental-Health>

Address: 7 Clayton Avenue, Cortland, NY 13045

Mental Health Services offered to children and adolescents in the areas of mental health, family support, prevention services for youth, and chemical dependency.

## **FALK/ Syracuse University Counseling and Therapy Services**

Main Number: (315) 443-3023

Website: <https://falk.syr.edu/marriage-family-therapy/counseling-therapy-services/>

Address: 601 East Genesee Street, Syracuse, NY 13202

The Couple and Family Therapy Center offers no cost, confidential therapy services to families, couples, and individuals who are coping with life's challenges. Some of the issues most frequently addressed at the Center include resolving marital and couple difficulties; easing relationship or communication struggles; helping a troubled child, teenager, or family; moving beyond family violence or substance abuse; or dealing with emotional distress such as anxiety or depression, grief, and loss.

The Center also features the Trans Team, which involves student therapists providing LGBTQ affirmative therapy and assisting clients who are preparing for gender transition. The student therapists on this team attend specialized trainings, where they learn about a gender-affirmative approach to therapy and how to support transgender clients through the readiness process for medical gender transition. In addition to their general caseload, these therapists work with transgender individuals, couples, and families, providing general therapy, helping families become more attuned to their transgender family member, navigating with clients through the process of gender transition, and providing letters of support for medical gender transition.

## **Family Counseling Services of Cortland County, Inc.**

Main Number: Oneida: (315) 280-0400      Cortland (607) 753-0234

Crisis Number: (315) 280-0400

Website: <https://fcscortland.org/locations>

Addresses: 201 Cedar Street, Oneida, NY 13421

165 Main Street, Suite A, Cortland, NY 13045

Family Counseling Services offers treatment for youth in the areas of mental health counseling, family counseling, LGBTQ services, prevention services, medication assisted treatment, and addiction treatment. Outpatient services are offered in Oneida, including individual and group mental health counseling as well as family counseling. No appointment needed. Monday through Thursday 8am to 8pm, Friday 8am to 5pm.

Family Counseling services also has a school site where services are offered at De Ruyter Central Schools.

### **Family Peer Support (through Family Support in CNY)**

Main Number: (315) 794-5799

Website: <https://familysupportincny.org>

The Family Peer Support Services program provides activities and supports to families who are caring for or raising a child experiencing social, emotional, medical, developmental, substance abuse and/or behavioral challenges in their home, school, placement, and/or community. Family Support in Central New York administers this program to individuals who are a resident of Herkimer, Madison, or Oneida County and have Medicaid insurance. These services are provided by a Credentialed Family Peer Advocate/Certified Recovery Peer Advocate who has similar experiences.

### **Help Restore Hope (Victims of Domestic Violence and Sexual Violence)**

Main Number: (315) 363-0048

Hotline: (855) 966-9723

Website: <https://www.liberty-resources.org/hrhc/>

Address: 218 Liberty Street, Oneida, NY 13421

The Liberty Resources Help Restore Hope Center (formerly known as Victims of Violence or VOV) provides free and confidential services to those affected by sexual assault, domestic violence or other violent crimes in Madison County and surrounding communities. Services are available to all victims and their family, regardless of when the abuse or crime occurred or whether they choose to report it to the police. The 24-hour hotline is available for emergency housing assistance for survivors, counseling, information, referrals, advocacy with legal proceedings, support groups, and community education for adults and children.

### **Horizons Clinic**

Main Number: (315) 476-7441 x1167

Website: <https://www.arcon.org/what-we-do/horizons-clinic/>

Address: 600 South Wilbur Avenue, Syracuse, New York 13204

Horizons Clinic, an Article 16 clinic, provides therapeutic, clinical services to individuals with developmental disabilities ages 4 and over who have been diagnosed with a developmental disability before their 22nd birthday. Psychological evaluation and testing and social work counseling services are available Monday through Friday, 8am-4pm, by appointment only.

### **Hutchings Respite**

Main Number: (315) 426-7770

Website: [www.omh.ny.gov/omhweb/facilities/hupc](http://www.omh.ny.gov/omhweb/facilities/hupc)

Address: 670 Madison Street, Syracuse NY 13210

The Child & Adolescent Crisis Respite House provides short term care in a homelike environment to children & adolescents ages 10-17 from the Central New York region who currently receive mental health services or who are at risk of, or are currently experiencing, an emotional/behavioral crisis due to events in the person's environment. The purpose of this program is to provide support in a trauma sensitive, safe and therapeutic environment. The goal of this 6-bed program is to assist in stabilizing the crisis situation and to support the family and service provider's efforts to maintain the youth in his or her current residence. Youth served in this program will transition back to their home and community after a brief stay (up to 2 weeks) at the respite house.

### **Liberty Resources Behavioral Health Care**

Main Number Telephone: (315) 472-4471

Website: <https://www.liberty-resources.org/behavioral-health/>

Address: 218 Liberty Street, Oneida, NY 13421

Located at Liberty Resources in Oneida, formally known as the Brownell Center. Outpatient services including mental health treatment, multi-disciplinary individual and group counseling, family counseling, co-occurring/substance abuse treatment. No appointment needed. Monday through Friday 9am to 5pm.

### **Liberty Resources Crisis Services**

Hotline: 1-855-778-1900

Website: <https://www.liberty-resources.org/mobile-outreach-residential-respite-services/>

Address: 218 Liberty Street, Oneida, NY 13421

Mobile Crisis provides 24/7 intervention, connections, & referrals to ongoing supports. Crisis Services provides intervention, response and stabilization for adults, youth & families in the home, community or at one of their adult crisis residences. Continued collaboration with community resources and support is provided. Mobile Crisis responds to individuals in crisis, over the phone and/or in person.

## **Madison County Mental Health Department**

Main Number: (315)-366-2327

24-hour Crisis Line: (315) 366-2327

Website: <https://www.madisoncounty.ny.gov/390/Mental-Health>

Address: 138 North Court Street, Veterans Memorial Building, Wampsville, NY 13163-0608

Madison County Mental Health provides outpatient services including individual, family, couple and group therapy, diagnostic assessments, anger management groups, dialectical behavioral therapy groups, child mindfulness group, partner violence intervention program, treatment of co-occurring disorders, links between individuals and the community as well as psychiatry services. Call (315-366-2327) and choose prompt 2 to start services or come to the office Monday through Thursday, between 8am and 3pm. You may also email [MHIntake@madisoncounty.ny.gov](mailto:MHIntake@madisoncounty.ny.gov) anytime to initiate services.

Madison County Mental Health also coordinates the Children's Single Point of Access (SPOA) which is information and referral services for high needs children and families. Please contact the SPOA Coordinator at 315-366-2327 with questions.

## **Ophelia's Place East**

Main Number: 1-833-721-0605

Website: <https://www.opheliasplace.org/about-us-1>

Address: 407 Tulip Street, Liverpool, NY 13088

Ophelia's Place can connect you to treatment services in your area and offer resources and support for your journey to recovery for eating disorders. The agency offers free phone support and virtual weekly support groups and connects individuals and families to life-saving treatment services.

## **Teen Mental Health First Aid**

Main Number: (315) 815-4141

Website: <https://mcruralhealthcouncil.org/program/mental-health-first-aid/>

Address: 2662 Route 20 East, Unit 1, Cazenovia, NY 13035

Skills-based training teaches teens in grades 10-12, or ages 15-18, how to identify, understand, and respond to signs and symptoms of a mental health or substance use challenge among their friends and peers. The program equips young people with the knowledge and skills they need to take care of their own mental health and support each other, including how to get the help of a trusted adult.

## **Vera House**

Main Number: (315) 425-0818

24-Hour Crisis and Support Line: (315) 468-3260

Website: <https://www.verahouse.org>

Address: 723 James Street, Syracuse, NY 13203

Vera House specializes in treatment, recovery, and prevention in the areas of sexual abuse and/or domestic violence. They offer clinical therapy for victims of sexual abuse and domestic violence.

## **Upstate Adolescent Intensive Outpatient Program**

Main Number: (315) 464-3573

Website: <https://www.upstate.edu/psych/healthcare/aiop.php>

Address: SUNY Upstate Medical University, Syracuse, NY 13210

Upstate Adolescent Intensive Outpatient Program is designed to treat adolescents ages 13 to 18 with psychiatric disorders and behavioral difficulties that interfere with their ability to function at home, school, or in their communities.

The program will provide four to six weeks of intense services to adolescents whose symptoms are not responding to traditional outpatient services and who are at risk of needing inpatient services. The seven to nine hours of intensive treatment each week will include medication management, individual therapy, family therapy, group therapy, and multi-family group therapy—all based on the dialectical behavioral therapy (DBT) model of treatment that teaches coping skills and identification of triggers.

## **Youth Peer Support and Training (through Family Support in CNY)**

Main Number: (315) 794-5799

Website: <https://familysupportincny.org/support-services/>

The Youth and Peer Support and Training Program provides formal and informal services designed to support youth who are experiencing social, emotional, medical, development, substance use and/or behavior challenges in their home, school, placement and/or community. The support is provided by a peer with similar experience and sets goals, build skills and to be an active participant in their services.

# *Education and Employment*

## **Access-VR**

Main Number: (315) 428-4179

Website: <http://www.acces.nysed.gov/vr>

Address: 333 East Washington Street, # 230, Syracuse, NY 13202

Access-VR assists individuals with disabilities to achieve and maintain employment and to support independent living.

## **Early Head Start (through Community Action Partnership)**

Main Number: (315) 697-3588      Ext. 16

Website: <https://capmadco.org/program/early-head-start/>

Address: 1001 New Market Drive, Canastota, NY 13032

Early Head Start provides voluntary home visiting services to expectant and new parents with children under age three. Weekly home visits help families prepare their child for Preschool and their early school years. They can help you with teaching infants and toddlers through play; resources, information, and activities to encourage healthy habits; home visitor support in parenting, child development, school readiness, and family development; as well as monthly playgroups. Early Head Start partners with families to build a strong and secure foundation for their children's future.

## **Job Corps**

Main Number: (315) 478-5529 or 1-800-733-JOBS (5627)

Website: <https://jobcorps.gov>

Address: 250 Harrison Street, #300, Syracuse, NY 13202

Job Corps is a tuition-free training and education program that helps eligible young people ages 16 through 24 complete their high school education, trains them for meaningful careers, and assists them with obtaining employment. At Job Corps, students have access to room and board while they learn skills in specific training areas for up to three years. In addition to helping students complete their education, obtain career technical skills and gain employment, Job Corps also provides transitional support services, such as help finding employment, housing, childcare, and transportation. Job Corps graduates either enter the workforce or an apprenticeship, go on to higher education, or join the military.



## **On Point for College**

Main Number: (315) 454-7116

Website: <https://www.onpointforcollege.org/office/madison-county/>

On Point for College is a nonprofit college access and success program that helps students with every step along their college journey, from applications and financial aid to graduation and beyond. Some of the “beyond” services that are offered are: one-on-one advising, help with choosing a college, financial aid, and college applications, college tours, mentoring, basic college and dorm room supplies, housing deposits, pre-college orientation workshops, advocacy and support for students, transportation to/from college for semester breaks, visits, and placement tests, career planning, help with resumes, interview skills, job shadowing, internships and networking.

## **Out of School Youth Program (through Working Solutions One-Stop Career Center)**

Main Number: (315) 363-2400

Website: <https://www.working-solutions.org>

Address: 133 North Court Street, Wampsville, NY 13163

Madison County Workforce Development has programming available for 18 to 24 year-old young adults who are seeking additional training and/or employment once they are out of school. One on one assistance with career counseling and planning, resume development and job searching are some services offered to help achieve individual short- and long-term goals.

## **Summer Youth Employment Program (through Working Solutions One-Stop Career Center)**

Main Number: (315) 363-2400

Website: <https://www.working-solutions.org>

Address: 133 North Court Street, Wampsville, NY 13163

Summer employment opportunities are available for Madison County residents ages 14 to 20 who meet income qualifications. The application process begins in April each year.

## Health

### **CareNet**

Main Number: Oneida: (315) 366-9902

Morrisville: (315) 684-3003

24/7 Hotline: (315) 284-3878

Text Message: (315) 864-5334

Website: [www.carenetcares.com](http://www.carenetcares.com)

Addresses: 730 Lenox Avenue, Suite 2 Oneida, NY 13421 Open: Mon & Wed 10am to 5pm

89 East Main Street, Morrisville, NY 13408 Open: Tues & Thurs 10am to 5pm

Free, discreet, confidential supportive and educational services including pregnancy development information, parenting education, child development, prenatal care, nutritional information, STD testing, ultrasounds as well as pregnancy counseling.

### **Children with Special Healthcare Needs (through Madison County Public Health)**

Main Number: (315) 366-2361

Website: <https://www.madisoncounty.ny.gov/445/Children-With-Special-Healthcare-Needs>

Address: 138 North Court Street, Building 5, Wampsville, NY 13163

The Children with Special Health Care Needs Program assists families of children birth to 21 years who have or are suspected of having a serious or chronic physical, developmental, or emotional condition. Information and referral services are provided to help the family access community resources as well as appropriate health care. This program also assists with helping families of children under 21 years to access available community resources and services; assists families with health insurance needs; as well as provides information and referrals regarding disability and health topics. Services are free of charge to the family.

### **Community Memorial Hospital**

Main Number: (315) 824-1100

Website: <http://www.communitymemorial.org>

Address: 150 Broad Street, Hamilton, NY 13346

Integrated care from 24/7 emergency services and surgery – orthopedic, general, and specialty – with cardiology, urology, pulmonology & pediatric specialists.

### **Community Memorial Urgent Care**

Main Number: (315) 648-6411

Website: [www.communitymemorial.org/services/urgent-care/](http://www.communitymemorial.org/services/urgent-care/)

Address: 150 Broad Street, Hamilton, NY 13346

Urgent care is a convenient alternative for people of all ages who need medical attention on a walk-in basis for non-emergencies. Open Monday through Friday 5:30pm to 9pm, Weekends 10am to 2pm and 3pm to 5:30pm.

### **Early Intervention (through Madison County Public Health)**

Main Number: (315) 366-2361

Website: <https://www.madisoncounty.ny.gov/448/Early-Intervention>

Address: 138 North Court Street, Building 5, Wampsville, NY 13163

The Early Intervention Program provides evaluations and services to children birth to age 3. Children with a confirmed developmental delay or disability are eligible for services. Services are provided to help children grow and develop and to support families. The program provides services to eligible children under three years of age, including family education, special instruction, speech, occupational and physical therapies, service coordination, assistive technology, transition from early intervention to preschool programs, support to families in referrals and access to needed resources and services. Services are free of charge to families.

### **Finger Lakes Community Health**

Main Number: (315) 781-8448

Website: <https://www.localcommunityhealth.com/medical/agricultural-workers/>

Finger Lakes Community Health strives to ensure high quality, comprehensive health care, with an emphasis on underserved and special populations. Services for the agricultural community include Care Coordination, Mobile Medical Program and the Mobile Dental program.

## **Hillside Care Management**

Main Number: (315) 703-8700

Website: [www.hillside.com](http://www.hillside.com)

Address: 215 Wyoming Street, Syracuse NY 13204

Hillside Care Management services ensure that all aspects of a youth's care – including medical, behavioral health, social services and more – are properly coordinated to support the health and wellness goals of the child and the family. Our Care Managers work closely with youth, family members and all providers to provide family-driven, youth-guided planning that adapts to a youth's changing health needs, and ensures that the youth receives comprehensive, effective care.

The program is intended for Medicaid recipients, including Medicaid-eligible members of a Managed Care Organization. The youth must also have been diagnosed with:

- a) two or more chronic health conditions, such as asthma, diabetes, heart disease, mental health condition or substance use disorder OR
- b) one or more of the following: a serious emotional disturbance, HIV / AIDS or complex trauma

## **ICAN Care Management (Medicaid only)**

Main Number: (315) 792-9039

Website: <https://ican.family/>

Address: 310 Main Street, Utica NY 13501

ICAN's Children's Care Management provides youth and families with a variety of individualized services and community resources based on family needs. This includes educational support; social supports within the community; and linkage to primary care, dental, and mental health. These family-driven services are designed to empower families and individuals, promote physical and mental health, and provide behavioral health resources so youth may make positive behavioral decisions.

Eligibility requirements: Youth must have Medicaid and meet NYS DOH eligibility criteria of:

- a) two chronic conditions, or b) serious emotional disturbance, or c) HIV/AIDS, or d) complex trauma and also have risk factors.

ICAN also provides Child and Family Treatment and Support Services (CFTSS) which can be either provided along with Care Management or as standalone services.

## **Liberty Resources Care Management**

Main Number: (315) 363-0048

Website: <https://www.liberty-resources.org/comprehensive-care-coordination/>

Address: 218 Liberty Street, Oneida, NY 13421

Health Home services include comprehensive care management, care coordination and health promotion, comprehensive transitional care from inpatient to other settings, individual family support, referral to community and social support services, and the use of HIT to link services. Youth must meet all eligibility requirements to be considered for enrollment. Approved youth will be assigned to a Care Management Agency who will conduct outreach and attempt to engage the youth in health home care management services. Health Home services are voluntary, and the youth and/or parent/guardian will be asked to consent during the outreach and engagement process.

Eligibility Requirements: has active Medicaid **AND** resides in Madison County **AND** meets the NYS DOH eligibility criteria of: a) two chronic conditions, or b) HIV/AIDS, or c) complex trauma or, d) serious emotional disturbance **AND** child/youth has significant behavioral, medical or social risk factors which can be addressed through care management.

## **Madison County Department of Health**

Main Number: (315) 366-2361

Website: <http://healthymadisoncounty.org>

Address: 138 North Court St, Building 5, Wampsville, NY 13163

The Madison County Department of Health promotes and protects the health of our community through assessment, education, and by ensuring necessary services.

## **Mary Rose Clinic**

Main Number: (315) 280-0855

Website: [www.maryrosecenter.org](http://www.maryrosecenter.org)

Address: Gorman Foundation Community Center, 1081 Northside Shopping Center, Oneida, NY 13421

Mary Rose Clinic offers free medical services (no insurance needed) to people ages 16 and up on Wednesdays from 3 p.m. to 6 p.m. and Thursdays from 10 a.m. to 2 p.m. The services that they can provide are patient education, disease prevention and screening, physical exams and help finding insurance.

## **Oneida Health**

Main Number: (315)-363-6000

Website: <https://www.oneidahealth.org/>

Address: 321 Genesee Street, Oneida, NY 13421

Oneida Health Circle of Care network includes a 101-bed acute care hospital, emergency room, 160-bed extended-care and short-term rehab facility as well as a multitude of primary care and specialty care practices.

## **Oneida Indian Nation Health Services**

Main Number: (315) 829-8700

Website: [www.oneidaindiannation.com/healthservices/](http://www.oneidaindiannation.com/healthservices/)

Address: 2057 Dream Catcher Plaza, Oneida, NY 13421

Oneida Indian Nation Health Services provides medical, dental, and behavioral healthcare for Oneida Indian Nation members and American Indians living in Central New York.

Appointments are preferred.

## **Ophelia's Place East**

Main Number: 1-833-721-0605

Website: <https://www.opheliasplace.org/about-us-1>

Address: 407 Tulip Street, Liverpool, NY 13088

Ophelia's Place offers free phone support and virtual weekly support groups and connects individuals and families to life-saving treatment services for recovery for eating disorders.

## **Planned Parenthood**

Main Number: (315) 337-8584

Website: <https://www.plannedparenthood.org/health-center/new-york/rome/13440/rome-center-2884-91110>

Address: 111 East Chestnut Street, Suite 205, Rome, NY 13440

Planned Parenthood is a high-quality, affordable healthcare and the nation's largest provider of sex education. Insurance is not needed at Planned Parenthood. Most birth control, annual exams, HIV testing, and STD testing will be covered with no co-pay.

## **Poison Control**

Main Number: 1-(800)-222-1222

Website: <https://poisonhelp.hrsa.gov/>

When accidents happen with chemicals, medicine, or household items, call poison control right away. If someone is unconscious or has trouble breathing call 911.

## **Preventative Community Health (through Madison County Public Health)**

Main Number: (315) 366-2843

Website: <https://www.madisoncounty.ny.gov/1825/Preventative-Community-Health>

Address: 138 North Court Street, Building 5, Wampsville, NY 13163

Preventative Community Health is a voluntary, free program for residents of Madison County. The program provide links between individuals, organizations and the community; coaching and social support; advocates for individual and community needs; assures people are linked with appropriate and beneficial referrals and services; provides follow-up; and builds individual and community resourcefulness.

## **Quick Care**

Main Number: (315) 363-2123

Website: <https://yourquickcare.com/quick-care-oneida/>

Address: 357 Genesee Street, Oneida, NY 13421

Quick Care is your walk-in solution for non-emergency medical care, with no appointment necessary. Laboratory and X-ray services are available on site. Open Monday to Friday 8am to 8pm and weekends 8am to 1pm.

## **Well Now**

Main Number: (315) 231-5530

Website: <https://www.wellnow.com/locations/oneida/>

Address: 109 Genesee Street, Oneida, NY 13421

WellNow is an urgent care that accepts walk-in patients and online check-ins. Open seven days a week, 8am to 8pm. No urgent care temporarily, only asymptomatic COVID-19 testing.

**WIC: Women Infant Children (through Community Action Partnership)**

Main Number: (315) 363-3210

Address: 1072 Northside Shopping Center Oneida, NY 13421

Website: <https://capmadco.org/program/wic/>

WIC offers nutrition education, breastfeeding support, referrals to community services, and a variety of nutritious foods to low-income pregnant, breastfeeding or postpartum women, infants and children up to age five to promote and support good health.



## *Hearing Impaired Services*

### **AURORA of Central New York Inc.**

Main Number: (315) 422-7263      TTY/TDD: (315) 422-9746      VP: (315) 679-4168

Website: <http://www.auroraofcny.org/>

Address: 1065 James Street, Syracuse, NY 13203-2282

Aurora of CNY has a long history of providing individual rehabilitation, support and employment services, along with professional Interpreter Referral Services through the Marjorie Clere Interpreter Referral Service. Aurora of CNY is the only area non-profit organization dedicated exclusively to promoting independence and opportunity for people of all ages with vision or hearing loss.

### **Whole Me, Inc.**

Main Number: (315) 468-3275      Video Phone (315) 254-2554

Website: <https://www.wholemeinc.com/>

Address: 1010 James Street, Syracuse, New York, 13203

Whole Me, Inc. works to bring deaf and hearing worlds together by providing programs and services focusing on the whole person. Each participant is given an array of opportunities, including personal and professional skills that will enhance everyday living. Services include after school programs, ACCES-VR services, transition and employment support, summer youth employment program, interpreting referral service, advocacy and outreach, community education, American Sign Language courses, Social Security benefits advisement and deaf culture resources.

# *Hotlines*

## **Child Abuse Hotline**

Hotline Number: 1-800-342-3720

If you suspect a child has been harmed or is at risk, please dial **1-800-342-3720** to report what you have seen or heard.

## **Help Restore Hope Hotline**

Hotline Number: 1-855-966-9723

Website: <https://www.liberty-resources.org/hrhc/>

The 24-hour hotline is available for emergency housing assistance for survivors, counseling, information, referrals, advocacy with legal proceedings, support groups, and community education for adults and children.

## **Liberty Resources Crisis Services**

Hotline: 1-855-778-1900

Website: <https://www.liberty-resources.org/mobile-outreach-residential-respite-services/>

Address: 6723 Towpath Road, East Syracuse, New York 13057

Mobile Crisis provides 24/7 intervention, connections, & referrals to ongoing supports. Crisis Services provides intervention, response and stabilization for adults, youth & families in the home, community or at one of their adult crisis residences. Continued collaboration with community resources and support is provided. Mobile Crisis responds to individuals in crisis, over the phone and/or in person.

## **Madison County Mental Health Department**

24-hour Crisis Line: (315) 366-2327

Website: <https://www.madisoncounty.ny.gov/390/Mental-Health>

Address: 138 North Court Street, Veterans Memorial Building, Wampsville, NY 13163-0608

Madison County Mental Health provides outpatient services including individual, family, couple and group therapy, diagnostic assessments, anger management groups, dialectical behavioral therapy groups, child mindfulness group, partner violence intervention program, treatment of co-occurring disorders, links between individuals and the community as well as psychiatry services.

Due to COVID, call (315-366-2327) and choose prompt 2 to start services, walk ins are currently not accepted. This is available 8am-4pm Monday-Friday except on holidays. You may also email [MHIntake@madisoncounty.ny.gov](mailto:MHIntake@madisoncounty.ny.gov) anytime.

Madison County Mental Health also coordinates the Children's Single Point of Access (SPOA) which is information and referral services for high needs children and families. Please contact the SPOA Coordinator at 315-366-2327 with questions.

## **National Human Trafficking Hotline**

Hotline Number: 1-888-3737-888 or Text "BEFREE" (233733)

Website: <https://humantraffickinghotline.org/>

The National Human Trafficking Hotline connects victims and survivors of sex and labor trafficking with services and supports to get help and stay safe. The National Hotline also receives tips about potential situations of sex and labor trafficking and facilitates reporting that information to the appropriate authorities in certain cases.

The toll-free phone and SMS text lines and live online chat function are available 24 hours a day, 7 days a week, 365 days a year. Help is available in English or Spanish, or in more than 200 additional languages through an on-call interpreter.

## **National Runaway Safeline**

Hotline Number: 1-800.RUN.AWAY (1-800-786-2929)

Website: [www.1800runaway.org](http://www.1800runaway.org)

The Safeline offers counseling, resources, shelter and food to youth and will contact your family or get you a bus ticket home if that is what the youth wants to do.

**National Suicide Prevention Lifeline**

Hotline Number: 1-800-273-8255

Website: [www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)

Provides 24/7, free and continual support for people in distress as well as prevention and crisis resources.

**OASAS HOPEline**

Hotline Number: 1-877-8-HOPENY

Text: HOPENY

Website: <https://oasas.ny.gov/hopeline>

The New York State problem gambling and chemical dependency HOPEline is owned by the New York State Office of Addiction Services and Supports (OASAS) and operated by contractors to provide high quality, responsive information, and referral services via phone and text message to callers throughout New York State experiencing substance abuse and problem gambling. HOPEline services are free and confidential.

**The Trevor Project**

Hotline Number: 1-866-488-7386

Text “Start” to 678-678

Website: [www.thetrevorproject.org](http://www.thetrevorproject.org)

Helpline for lesbian, gay, bisexual, transgender, and questioning youth in crisis or thinking about suicide. The hotline also provides support resources for educators and parents.

**Vera House**

24-Hour Crisis and Support Line: (315) 468-3260

Main Telephone: (315) 425-0818

Website: <https://www.verahouse.org>

Vera House specializes in treatment, recovery, and prevention in the areas of sexual abuse and/or domestic violence. Vera House offers clinical therapy for victims of all ages of sexual abuse and domestic violence.

# Housing

## **Canastota Housing Authority**

Main Number: (315) 697-2847

Website: [https://www.lowincomehousing.us/det/Canastota\\_Housing\\_Authority-13032-j4](https://www.lowincomehousing.us/det/Canastota_Housing_Authority-13032-j4)

Address: 400 Lamb Street, Canastota, NY, 13032

Canastota Housing Authority provides housing assistance to low-income residents through the management of the areas Housing Choice Voucher Program - Section 8. This program is income based and the eligibility guidelines are set by HUD. There may be waiting lists for these vouchers and at times the lists may close to new applicants based on the size of and length of wait on the lists.

## **Community Action Partnership (CAP) -Madison County**

Main Number: Canastota: (315)-697-3588

Website: <https://capmadco.org/program/housing/>

Address: 1001 New Market Drive, Canastota, NY 13032

The housing programs assist families who are homeless or at high risk of becoming homeless. Intensive case managers provide home-visiting services. The support provided adjusts to families' needs, ranging from temporary rental and utility assistance for at risk families to **temporary** or **permanent housing** for homeless families. This program is located in the Canastota Office.

## **Help Restore Hope (Victims of Domestic Violence and Sexual Violence)**

Main Number: (315) 363-0048     Hotline: (855)-966-9723

Website: <https://www.liberty-resources.org/hrhc/>

Address: 218 Liberty Street, Oneida, NY 13421

The Liberty Resources Help Restore Hope Center (formerly known as Victims of Violence or VOV) provides free and confidential services to those affected by sexual assault, domestic violence or other violent crimes in Madison County and surrounding communities. Services are available to all victims and their family, regardless of when the abuse or crime occurred or whether they choose to report it to the police. **The 24-hour hotline** is available for emergency housing assistance for survivors, counseling, information, referrals, advocacy with legal proceedings, support groups, and community education for adults and children.

**Madison County Choice (formerly known as HUD)**

Main Number: (518) 372-8846 ext. 120

The Section 8 Housing Choice Voucher program is a housing assistance program sponsored by the State of NY. Eligible families and individuals can receive reduced rent, be provided with better housing and increase their purchasing power. In order to be added to the waitlist, you must complete an application.

**Oneida Housing Authority**

Main Number: (315) 363-8450

Website: [https://www.lowincomehousing.us/det/Oneida\\_Housing\\_Authority-13421-j4](https://www.lowincomehousing.us/det/Oneida_Housing_Authority-13421-j4)

Address: 226 Farrier Avenue, Oneida, NY, 13421

Oneida Housing Authority provides housing assistance to low-income residents through the management of programs such as Low Rent Public Housing and the Housing Choice Voucher Program - Section 8. These programs are income based and the eligibility guidelines are set by HUD. There may be waiting lists for rentals or vouchers and at times the lists may close to new applicants based on the size of and length of wait on the lists.

## *Human Service Agencies*

### **BRiDGES Madison County Council on Alcoholism and Substance Abuse**

Main Number: (315) 697-3947

Website: <https://www.bridgescouncil.org/services>

Address: 1507 Upper Lenox Avenue, Oneida, NY 13421

BRiDGES offers prevention skills (gambling, suicide, tobacco, drugs, and addiction) education, leadership skills, parenting skills education, support groups, information and referrals.

### **Catholic Charities**

Main Number: (315) 363-5274

Website: <https://www.catholiccharitiesom.org/pregnancy-parenting-support>

Address: 1081 Northside Shopping Center, Oneida, NY 13421

Catholic Charities provides an array of services from counseling, summer camps, youth programs to providing assistance to those in need.

### **Community Action Program**

Main Number: Morrisville: (315) 684-3144

Canastota office (315) 697-3588

Website: <https://capmadco.org/>

Address: Morrisville: 3 East Main Street, Morrisville, NY 13408

Canastota: 1001 New Market Drive, Canastota, NY 13032

Community Action Partnership (CAP) for Madison County is a community-based organization that continually strives to improve the well-being and safety of children and families in our community through a variety of programs and services. Services include housing assistance programs, mentoring programs, and case management programs.

## **Liberty Resources**

Main Number: (315) 363-0048

Website: <http://www.liberty-resources.org/>

Address: 218 Liberty Street, Oneida, NY 13421

Liberty Resources is a recognized provider of evidence-based services for children, adolescents, and families. Services include family therapy, case management, counseling, crisis therapy, domestic violence support services and mental health services.

## **Madison County Department of Social Services**

Main Number: (315)-366-2211

Website: <https://www.madisoncounty.ny.gov/233/Social-Services>

Address: 133 North Court Street, Building 1, Wampsville, NY 13163

The Madison County Department of Social Services provides over 40 different programs to families and individuals. The department can help with assistance programs, finding adult and family programs as well as child support information.

## **Madison County Probation Department**

Main Number: (315) 366-2351

Website: <https://www.madisoncounty.ny.gov/281/Probation>

Address: 138 North Court Street, Wampsville, NY 13163

The probation department provides supervision programs for the county. The ultimate goal of probation supervision is to promote public safety and reduce recidivism through rehabilitation and reintegration of the offender into society. Though probation departments often provide a wide array of supervision programs, the primary functions are investigations, supervision and family court services.



**Madison County Youth Bureau**

Main Number: (315) 366-2548 ext. 5

Website: <https://www.madisoncounty.ny.gov/150/Youth-Bureau>

Address: 133 North Court Street, Building 1, Wampsville, NY 13163

The mission of the Madison County Youth Bureau is to promote and encourage the development of a comprehensive system of services to meet the needs of Madison County's young people.

The Madison County Youth Bureau is the department of county government that administers New York State Office of Children and Family Services (OCFS) funds within Madison County and assists with the coordination and development of programs and services for children and youth under the age of 21.

**Salvation Army**

Main Number: Chittenango: (315) 687-3533

Oneida: (315) 363-7560

Website: <https://empire.salvationarmy.org/>

Address: 205 Tuscarora Road, Chittenango, NY 13037

The Salvation Army has programs to help with emergency disaster relief, food assistance, rental and utility assistance, summer camp for kids, clothing assistance, back-to-school supplies and referral services.

## *LGBTQ+ Services*

### **ACR Health**

Main Number: Syracuse: 315-475-2430

Utica: 315-793-0661

Website: <https://www.acrhealth.org/youth-programs/>

Address: 627 West Genesee Street, Syracuse, NY 13204

287 Genesee Street, 2<sup>nd</sup> Floor, Utica NY 13502

ACR Health offers a number of programs, support groups and activities for LGBTQ youth, including **The Q Center** (a safe space for LGBTQ youth, their families, and allies to gather, share, and receive support). They also offer comprehensive sex education (including testing for STD/STI's) and pregnancy prevention programs.

### **LGBTQIA Youth Group (through BRiDGES)**

Main Number: (315) 697-3947

Website: <https://www.bridgescouncil.org>

Address: 1507 Upper Lenox Avenue, Oneida, NY 13421

Ongoing weekly activities for Madison County LGBTQIA you and allies ages 12 to 17.

Meetings are held on Thursday evenings.

### **The Trevor Project**

Hotline Number: 866-488-7386

Text 'Start' to 678-678

Website: [www.thetrevorproject.org](http://www.thetrevorproject.org)

Helpline for lesbian, gay, bisexual, transgender, and questioning youth in crisis or thinking about suicide and support resources for educators and parents.

## *Migrant Services*

### **Finger Lakes Community Health**

Main Number: (315) 781-8448

Website: <https://www.localcommunityhealth.com/medical/agricultural-workers/>

Finger Lakes Community Health strives to ensure high quality, comprehensive health care, to the people in the communities they serve with an emphasis on underserved and special populations. Services for the agricultural community include care coordination, mobile medical program and the mobile dental program.

### **Mohawk Regional Migrant Educational Tutorial and Support Services (METS) (New York State Migrant Education Program)**

Main Number: (315) 867-2079

Website: <https://www.nysmigrant.org/mets/mohawk>

Address: Herkimer County BOCES, Mohawk Regional METS

352 Gros Boulevard., Herkimer, NY 13350

METS provides direct educational programs and services to migrant children at homes and in schools. They also link migrant families with necessary academic, social, and health services and provide direct services to migrant families in the areas of academic assistance, advocacy, coordination with schools and community agencies, and other outreach activities.

### **US Office of Migrant Education**

Main Number: (202) 453-5563

Website: <https://www2.ed.gov/about/offices/list/oese/ome/index.html>

The Office of Migrant Education (OME) provides leadership, technical assistance, and financial support to improve the educational opportunities and academic success of migrant children and their families. They also provide college assistance for eligible students.

## *Pre-Schools/Pre-K*

### **Brookfield Central School**

Main Number: (315) 899-3323

Website: <https://www.brookfieldcsd.org>

Address: 1910 Fairground Road, Brookfield, NY 13314

This site offers pre-k classes to the Brookfield Central school district area.

### **Canastota Central School District**

Main Number: (315) 697-2027

Website: <https://pses.canastotacsd.org>

Address: 220 North Peterboro Street, Canastota, NY 13032

The school district offers pre-k classes at Peterboro Elementary.

### **Cazenovia Community Pre-School**

Main Number: (315) 815-4320

Website: <http://cazenoviacommunitypreschool.com>

Address: 49 Button Street, Cazenovia, NY 13035

This site offers pre-k schooling to prepare children for kindergarten.

### **Chenango Nursery School**

Main Number: (315) 824-1810 ext. 1

Website: <http://chenangonurseryschool.org/program/pre-k-grasshopper-room/>

Address: 59 West Kendrick Avenue, Hamilton, NY 13346

Chenango Nursey School offers a program for young learners to prepare for kindergarten, with a strong emphasis on socialization.

### **Chittenango School District Pre-Kindergarten**

Main Number: (315) 687-2850

Website: <https://www.chittenangoschools.org/teacherpage.cfm?teacher=3578>

The school district offers pre-k classes at Bridgeport Elementary and Bolivar Elementary.

### **Chittenango School District Pre-School**

Main Number: (315) 687-5714

Website: <https://chittenangoschools.org>

Address: 205 Falls Boulevard, Chittenango, NY 13037

Wee-Bears offers a safe and friendly environment for children (ages 2-4) to learn kindergarten readiness skills, make new friends and begin the transition from home to a school environment in fun and creative ways.

### **DeRuyter Central School**

Main Number: (315) 852-3400

Website: <http://www.deruyter.k12.ny.us/districtpage.cfm?pageid=816>

Address: 711 Railroad Street, DeRuyter, NY 13052

The school district offers pre-k classes to the DeRuyter Central school district area.

### **East Syracuse Minoa School District**

Main Number: (315) 434-3800

Website: <https://www.esmschools.org/parkhill>

Address: 214 Kinne Street, East Syracuse, NY 10357

The school district offers pre-k classes at Park Hill Elementary.

### **Hamilton Central School**

Main Number: (315) 824-6330

Website: <https://www.hamiltoncentral.org/domain/29>

Address: 47 West Kendrick Avenue, Hamilton, NY 13346

The school district offers pre-k classes to the Hamilton Central school district area.

**Knee-Hi to Knowledge Preschool**

Main Number: (315) 363-3296

Address: 116 East Grove Street, Oneida, NY 13421

Knee- Hi to Knowledge is a non-denominational, not for profit preschool. Knee-Hi offers classes for 2, 3 and 4 year old children.

**Madison Central School District**

Main Number: (315) 893-1878

Website: <https://www.madisoncentralny.org>

Address: 7303 State Route 20, Madison, NY 13402

The school district offers pre-k Classes to the Madison Central school district area.

**Madison County Head Start**

Main Number: (315)-624-9930

Website: <https://www.mvcaa.com/services/child-development>

Address: 9982 River Road, Utica, NY 13502

Madison County Head Start is a child development program helps to create healthy development in low-income children ages 3 to 5. Programs offer a wide variety of services, that depend on the child and each family's heritage and experience, to influence all aspects of a child's development and learning. Madison County has Head Start locations in Morrisville, Oneida and West Winfield.

**Morrisville-Eaton School District**

Main Number: (315) 684-9288

Website: <https://www.m-ecs.org/page/elementary-home>

Address: 55 Eaton Street, Morrisville, NY 13408

The school district offers pre-k classes at Edward R. Andrews Elementary.

**Mount Markham Central School District**

Main Number: (315) 822-2840

Website: <https://www.mmcsd.org/Page/1>

Address: 500 Fairground Road., West Winfield, NY 13491

The school district offers pre-k classes to the Mount Markham school district area.

**Oneida City School District**

Main Number: (315) 363-2190

Website: <https://willardprior.oneidacsd.org/>

Address: 205 East Avenue, Oneida, NY 13421

The school district offers pre-k classes at Willard Prior Elementary.

**Otselic Valley Central School District**

Main Number: (315) 653-7218

Website: <https://www.ovcs.org/Default.aspx>

Address: 125 County Road 13A, South Otselic, NY 13155

The school district offers pre-k classes to the Otselic Valley school district area.

**Sherburne-Earlville Central School District**

Main Number: (315) 893-7051

Website: <https://www.secsd.org/content.aspx?id=46950>

Address: 9 West Main Street, Earlville, NY 13332

The school district offers preschool and pre-k classes at the Earlville Preschool.

**Stockbridge Valley Central School District**

Main Number: (315) 495-4400

Website: <https://www.stockbridgevalley.org/domain/155>

Address: 6011 Williams Road, Munnsville, NY 13409

The school district offers preschool and pre-k classes to the Stockbridge Valley school district area.

**Vernon Verona Sherrill School District**

Main Number: (315) 829-2520 ext. 2001

Website: <https://www.vvsschools.org/Page/1>

Address: 5275 State Route 31, Verona, NY 13478

The school district offers pre-k classes at its 3 elementary schools, for the VVS school district area.



## *Reproductive Health/ Pregnancy/ Parenting*

### **24/7 Dad (A Fatherhood Program)**

Main Number: (315) 366-2548

Address: 133 North Court Street, Building 1, Wampsville, NY 13163

27/7 Dad is a free men's program that empowers men to become the best fathers they can be. This is a 14-week program that provides a supportive atmosphere in which fathers and father figures gain a stronger understanding of their roles and responsibilities for the best interest of themselves, their significant other, and their children.

### **Adolescent Sexual Health Programming (through ACR Health)**

Main Number: Syracuse: (315) 475-2430

Utica: (315) 793-0661

Website: <http://acrhealth.org/youth>

Address: 627 West Genesee Street, Syracuse, NY 13204

287 Genesee Street, 2<sup>nd</sup> Floor, Utica NY 13502

The Adolescent Sexual Health Programming is a targeted prevention program focused on reducing the rates of HIV/AIDS, STDs, Hepatitis C, substance use, and teen pregnancy among youth. The program equips young people with information and skills to make healthy choices throughout their lives by providing evidence-based sexual health education sessions, HIV, STD, and Hepatitis C testing, and linkages to local health and human service providers.

### **AGAPE (Adoption and Guardianship Assistance Program for Everyone)**

Main Number: (607) 272-0034 or 1-800-354-1342

Website: <https://affcny.org/programs/adoption-and-guardianship-assistance-program-for-everyone/>

Address: 950 Danby Road, Suite 318, Ithaca, NY

AGAPE is the Coalition's free support, information and educational program open to all adoptive families and relative caregivers who have custody or guardianship of children. AGAPE's services are provided free of charge. Whether it's a simple question, a need for more training or a more challenging problem, we are here to guide you. Our guiding principle is that adoptive and guardianship families should have the support they need when they need it.

### **Care Net**

Main Number: Oneida: (315) 366-9902

Morrisville: (315) 684-3003

Text: (315) 864-5334

Website: [www.carenetcares.com](http://www.carenetcares.com)

Addresses:

730 Lenox Avenue, Suite 2, Oneida, NY 13421

Open: Monday through Wednesday 10am to 4:30pm

89 E. Main St., Morrisville, NY 13408      Open: Tuesday and Thursday 10am to 4:30pm

Free, discreet, confidential supportive and educational services including pregnancy development information, parenting education, child development, prenatal care, nutritional information, STD testing, ultrasounds as well as pregnancy counseling.

### **Catholic Charities**

Main Number: (315) 363-5274

Website: <https://www.catholiccharitiesom.org/pregnancy-parenting-support>

Address: 1081 Northside Shopping Center, Oneida, NY 13421

Catholic Charities offers counseling, pregnancy and parenting support, and education.

### **Evelyn's House (Pregnant teens)**

Main Number: (315) 733-0236

Website: <https://ican.family/programs/evelyns-house/>

Address: 10 Barton Avenue, 2nd Floor, Utica, NY 13502

Evelyn's House assists young mothers with successful integration in the community by helping them find their own apartments, graduate high school, obtain employment, develop important parenting and life skills, utilize community resources, and attain ultimate self-sufficiency within their community.

**Family Action (through Community Action Partnership)**

Main Number: (315) 684-3144 Ext. 16

Website: <https://capmadco.org/program/family-and-youth/>

Address: 3 East Main Street, Morrisville, NY 13408

Family Action is a voluntary home visiting program that partners with families to increase the safety and permanency of children in their homes and eliminate out of home placement. Home visitors assist families in making long-term life changes leading to healthy self-reliance and provide information, referrals and support. *Referrals to program are only accepted through Department of Social Services.*

**Family Peer Support (through Family Support of CNY)**

Main Number: 1-866-580-1672

Website: <https://familysupportincny.org>

Address: 736 Rutger Street, Utica, NY 13501

Family Peer Support Services are an array of services and supports provided to families raising a child or a young adult up to the age of 21 who is experiencing social, emotional, addiction, or behavioral health in their home, school, community and/or placement. Family Peer Support Services are provided by a trained and credentialed Family Peer Advocate (FPA) who is uniquely qualified to work with families based on his/her personal experience parenting a child with similar needs and the specialized training they receive. This service can be provided through individual, group or other settings that fit a family's needs.

**Healthy Families (through Community Action Partnership)**

Main Number: (315) 684-3144

Website: <https://capmadco.org/program/healthy-families/>

Address: 3 East Main Street, Morrisville, NY 13408

Healthy Families provides free home-visiting services for expectant and new parents facing challenges and stressors, helping them have healthy pregnancies and healthy babies. The program focuses on parent-child interaction and can help with home visiting services, parenting help for mom and dad, information on prenatal care, well-baby visits and immunizations, breastfeeding support, child development, referrals to other community resources and services.

### **Kinship Care Program (through Community Action Partnership)**

Main Number: (315) 684-3144 ext. 26

Website: <https://capmadco.org/program/kinship-care/>

Address: 3 East Main Street, Morrisville, NY 13408

The Kinship Care Program offers case management, advocacy, referrals and appointment assistance to kinship caregivers residing in Madison County, NY. Caregivers include grandparents, aunts, uncles, cousins or adult siblings caring for related children, as well as close family friends or similar non-relative relationships. The program provides a Case Coordinator to complete home visits, link to community partners, assist with referrals, and to attend DSS, court, educational or other related appointments in support of the family. An additional aspect of the program includes mental health consultation, referrals, and behavior supports provided by a Licensed Clinical Social Worker (LCSW) who works directly with kinship families enrolled in the program.

### **MOMS Group**

Main Number: (315) 366-2548

Website: <https://www.madisoncounty.ny.gov/2789/MOMS>

Address: 133 North Court Street, Building 1, Wampsville, NY 13163

Motivating Open-minded Maternal Support (M.O.M.S.) of Madison County is a discussion and activity focused group that is offered twice a year providing sessions in the Spring and Fall. The purpose of this group is to offer a space for mothers and mother figures to explore and support each other while working through questions and challenges that they encounter during their motherhood journey. The group will focus on connection and communication, building and repairing relationships, as well as understanding and embracing ways to deal with everyday stressors by empowering each other.

### **Parenting Skills Classes**

Main Number: (315) 366-2548

Website: <https://www.madisoncounty.ny.gov/267/Parenting-Skills-Classes>

Address: 133 North Court Street, Building 1, Wampsville, NY 13163

Parenting skills classes are offered by Madison County Department of Social Services twice a year. These classes are held in March and September and consist of 12-week sessions. Classes are held on Wednesday mornings from 10 a.m. to 12 noon and Wednesday evenings from 6 to 8 p.m. This parenting program incorporates the use of systematic training for effective parenting and the Cornell Cooperative Extension Parenting Skills Program.

## **Planned Parenthood**

Main Number: (315) 337-8584

Website: <https://www.plannedparenthood.org/health-center/new-york/rome/13440/rome-center-2884-91110>

Address: 111 East Chestnut Street, Suite 205, Rome, NY 13440

Planned Parenthood is a high-quality, affordable healthcare, and the nation's largest provider of sex education. Insurance is not needed at Planned Parenthood. Most birth control, annual exams, HIV testing, and STD testing will be covered and no copay.

## **Pregnancy Crisis Hotline**

Main Number: 1-800-395-4357 and **713-680-TEEN**

The hotline is open 24-hours a day, 7 days a week. If you are a pregnant teenager or a pregnant woman in a crisis situation, the Maternal Assistance hotline will be able to provide confidential information about health care, schooling and family support related to pregnancy and childbirth. There is also **Free HIV Testing and STD Referrals available by calling 1-800-562-9423**.

## **WIC: Women Infant Children (through Community Action Partnership)**

Main Number: (315) 363-3210

Address: 1072 Northside Shopping Center Oneida, NY 13421

Website: <https://capmadco.org/program/wic/>

WIC offers nutrition education, breastfeeding support, referrals to community services, and a variety of nutritious foods to low-income pregnant, breastfeeding or postpartum women, infants and children up to age five to promote and support good health.

# *Services for Persons with Disabilities*

## **AccessCNY**

Main Number: (315) 455-7591

Website: <https://www.accesscny.org/>

Address: 1603 Court Street, Syracuse, New York 13208

AccessCNY offers person centered services for people of all ages and abilities, including a variety of clinic services including physical therapy, occupational therapy, sensory integration and speech, along with services for youth such as community habilitation, self-direction services and family support services. TRAIID Center and Project Adapt, AccessCNY's assistive technology lending library, allows families to borrow items, use them and return them for others to enjoy.

## **Access VR**

Main Number: 1-800-222-JOBS

Website: <http://www.acces.nysed.gov/vr>

ACCES-VR assists individuals with disabilities to achieve and maintain employment and to support independent living through training, education, rehabilitation, and career development.

## **ADHD and Autism Psychological Services**

Main Number: (315) 732-3431

Website: <https://aapsa.net/>

Addresses: 122 Business Park Drive, Suite 1, Utica NY 13502

1031 East Fayette Street, Syracuse, NY 13210

Child and adolescent services consist of assessments, group or individual treatment, and parent education.

**Arise Child and Family Service**

Main Number: (315) 363-4672

Website: <http://www.ariseinc.org>

Address: 1091 Northside Shopping  
Center Oneida, NY 13421

Arise offers a variety of services including advocacy, skill building, employment, respite, and recreation groups.

**The Arc Madison Cortland New York: A Chapter of the Arc New York**

Main Number: (315) 363-3389

Website: <https://www.arcofmc.org/>

Address: 701 Lenox Avenue Oneida, NY 13421

The Arc educates, advocates and gives opportunity to those of all aspects of life. The Arc encourages independence and choice in decisions affecting the lives of people with disabilities.

**Casey's Place**

Main Number: (315) 492-9990

Website: <https://elmcrest.org/children-and-families/services-for-children-with-developmental-disabilities/caseys-place/>

Casey's Place, located in Syracuse, provides short-term respite services for Central New York children and youth, up to age 22, who have developmental disabilities and/or complex medical conditions by providing a break for caregivers while providing a safe, nurturing environment assisting children in developing socialization skills, peer relationships and independent living skills in a home setting and the community. Respite programs include overnight weekend, afterschool, school holiday breaks, Friday teen night, and summer overnight program. Admission to the respite programs require New York State Office for People with Developmental Disabilities (NYS OPWDD) eligibility and enrollment in the Home and Community Based Medicaid Waiver or the OPWDD Care at Home Waiver.

## **Elmcrest**

Main Number: (315) 463-9415

Website: <https://elmcrest.org/children-and-families/services-for-children-with-developmental-disabilities/>

Address: 3532 James Street, Syracuse, NY 13206

Elmcrest offers services for children with medical and developmental disabilities designed to enhance life experiences, so children and youth reach their full potential. They provide respite, residential, supported employment and community-based services throughout Central New York.

## **Heritage Farm**

Main Number: (315) 893-1889

Website: <http://www.heritagefarminc.org/>

Address: 3599 State Route 46, Bouckville, NY 13310

Heritage Farm offers overnight respite, group day habilitation, MSC summer program, community rehabilitation, and employment services. Heritage Farm offers many opportunities for community integration and skill development for program participants in areas such as daily living, communication, interpersonal skills respite, employment services, day habilitation and community habilitation.

## **Horizons Clinic**

Main Number: 315-476-7441 x1167

Website: <https://www.arcon.org/what-we-do/horizons-clinic/>

Address: 600 South Wilbur Avenue, Syracuse, New York 13204

Horizons Clinic, an Article 16 clinic, provides therapeutic, clinical services to individuals with developmental disabilities ages 4 and over who have been diagnosed with a developmental disability before their 22nd birthday. Services provided are psychological evaluation and testing, sexuality assessments, medical and guardianship affidavits, social work counseling, speech language pathology, and occupational/physical therapy. Open Monday through Friday, 8am-4pm, by appointment only.



## **The Kelberman Center**

Main Number: (315) 797-6241

Website: <https://www.kelbermancenter.org/>

Addresses: 2513 Sunset Avenue, Utica, NY 13502

2608 Genesee Street, Utica, NY 13502

100 Intrepid Lane, Suite 2, Syracuse, NY 13205

The Kelberman Center provides comprehensive programming and services for people throughout all phases of life, from early childhood through adulthood, including: Home and Community Based, Educational, Clinical, Residential and Recreation and Camp. The agency's goal is to meet people and families where they are in life and to support them every step of the way on their journeys navigating autism. The expert staff at The Kelberman Center empowers the people they support with specialized, one-of-a-kind programs, resources, support and wrap-around services, creating a fulfilling, life-enriching experience for people and families.

## **Liberty Resources**

Main Number: (315) 363-0048

Website: <http://www.liberty-resources.org/>

Address: 218 Liberty Street, Oneida, NY 13421

Liberty Resources offers residential and community-based services to those with traumatic brain injury or intellectual disabilities in a variety of programs. Liberty Resources seeks to understand the wants and needs of each individual to foster personal independence and community involvement. In partnership with families, brokers, and county and state partners, Liberty's services are intended to empower intellectually disabled individuals to direct how their lives are lived and services are implemented.

## **Life Plan Care Coordination Organization of NY**

Main Number: (315) 758-1688 (Mohawk Valley Region)

Website: <https://lifeplancony.com/>

Address: 258 Genesee St. Mezzanine, Utica, NY (MV Region Corporate Headquarters)

LIFEPlan Care Management assists people with intellectual and developmental disabilities in finding, coordinating and getting access to services and supports. Care Managers work with individuals to create their Life Plan, coordinating six key service areas that can lead to a richer, more independent life.

## **Office for People with Developmental Disabilities**

Main Number: 1-(866)-946-9733

Website: <https://opwdd.ny.gov/>

Address: 44 Holland Avenue, Albany, New York 12229

OPWDD offers an array of services and supports to help people with developmental disabilities live in the home of their choice, find employment and other meaningful activities in which to participate, build relationships in the community, and experience health and wellness. The various levels and combinations of services and supports mean that OPWDD can accommodate the strengths, needs, and preferences of virtually any person with developmental disabilities.

## **Prime Care Coordination**

Main Number: (607) 376-7526

Website: <https://southerntierconnect.org/about/>

Prime Care is a network of people and services across Upstate New York State that work together to help people with intellectual and developmental disabilities, and their families, receive all the assistance they need.

## **Resource Center for Independent Living (RCIL)**

Main Number: (315) 797-4642

Website: [www.rcil.com](http://www.rcil.com)

Address: 131 Genesee Street, Utica, NY 13501

At the Resource Center for Independent Living (RCIL), we believe that to live independently you don't need permission, you need resources. At RCIL, we provide real solutions to the personal, social or governmental barriers that may prevent your decisions from being respected and realized. We have three decades of experience in providing individually tailored advocacy, information, and training services.

### **Traid Center and Project Adapt (through Access CNY)**

Main Number: (315) 410-3335

Website: <https://www.accesscny.org/services/traid-center-adults/>

Address: 1603 Court Street, Syracuse, NY 13208

Project Adapt is Access CNY's assistive technology lending library. The library's large inventory serves individuals of all abilities. Families borrow items, use them and return them for others to enjoy. The library features a variety of items: such as adapted toys and games to help children learn through play, while teaching and reinforcing developmental skills and wheelchairs and walkers to allow users the independence to move freely. A short-term loan can help a person with a disability stay in their home. Augmentative communication devices give people with speech difficulties the confidence and ability to carry on conversations with their family and friends and be part of their community. The library's bike program allows children to experience one of the great activities of childhood. The program matches children with the bike that fits their ability whether a tricycle, recumbent bike or hand-cycle.

### **Upstate Cerebral Palsy**

Main Number: (315) 724-6907

Website: <https://www.upstatecp.org/>

Address: 1020 Mary Street, Utica, NY 13501

Upstate Cerebral Palsy provides direct-care services and programs for individuals who are physically, developmentally, or mentally challenged and their families. Services include early childhood services, school age services, adult services, employment assistance, assistance with family health services, art and recreational opportunities, access to assistive and adaptive equipment, as well as assistance with family and community services.

## *Summer Recreation Programs*

### **ARISE at the Farm Summer Recreation**

Main Number: (315) 363-4672

Website: <https://www.ariseinc.org/services/recreation-and-art/arise-at-the-farm/>

Address: 1972 New Boston Road, Chittenango, NY 13037

Summer Recreation in Madison County is a summer day program open to children and adults, including children and adults with developmental disabilities. The program offers one-week sessions at ARISE at the Farm, a 77 acre working horse farm in North Chittenango, where participants can experience biking, fishing, traditional summer activities and play on our fully inclusive playground. Trained staff support each participant's individual needs to maximize fun and safety. The program also offers special weeks for adult participants and siblings of children with disabilities. Summer Recreation follows the Farm's policy of a 1:3 ratio of Recreation Counselors to participants. Recreation Counselors are trained in participant's special needs to ensure that every person can experience all the Farm has to offer in a safe manner.

### **ARISE at the Farm School Break Recreation**

Main Number: (315) 363-4672

Website: <https://www.ariseinc.org/services/recreation-and-art/arise-at-the-farm/>

Address: 1972 New Boston Road, Chittenango, NY 13037

ARISE at the Farm offers year-round recreational opportunities to children with or without disabilities and their families through the School Break Recreation program. The School Break Recreation program runs on most days when schools are closed, with the exception of major holidays.

### **Camp Fiver**

Main Number: (315) 691-6770

Website: <https://www.fiver.org/>

Address: 7464 Mill Street, Earlville, NY 13332

Children spend between two and four weeks at Camp Fiver, depending on age. Each age group takes part in core (required) activities including whole self (character education), learning center, environmental education, swimming, health, public speaking, leadership, ethical decision-making, debate, college prep and service learning. There are various elective activities, including but not limited to sports, fishing, dance, crafts and horseback riding.

### **Camp Lookout- Camper Program: Madison County Children’s Camp**

Main Number: (315) 684-9129

Website: [www.camplookout.org](http://www.camplookout.org)

Address: 2112 Wheler Drive, Eaton, NY 13334

Camp Lookout’s camper program is a five-day overnight stay. The program consists of activities such as nature studies, arts and crafts, swimming and canoeing, and individual and team sports. The program also includes cooperative games and activities such as the Field of Awareness, a series of stations with physical activities that require individual and group cooperation to succeed. Structured cabin time allows for reading aloud and thoughtful discussions in a caring environment. Through a variety of wholesome, fun, and challenging activities, campers gain self-awareness and confidence, build group trust, and develop valuable life skills necessary for positive, productive relationships with peers, family members, and other adults in their lives.

### **Camp Lookout- Counselor-In-Training Program: Madison County Children’s Camp**

Main Number: (315) 684-9129

Website: [www.camplookout.org](http://www.camplookout.org)

Address: 2112 Wheler Drive, Eaton, NY 13334

As an extension of the camper program, Camp Lookout also provides a counselor-in-training (CIT) program for youth, ages 14 to16. Each summer, approximately 70 CIT’s will spend a week or more at camp working under the trained staff, developing their own leadership skills while helping to facilitate camp activities.

### **Camp Lookout- Grief Weekend: Madison County Children’s Camp**

Main Number: (315) 684-9129

Website: [www.camplookout.org](http://www.camplookout.org)

Address: 2112 Wheler Drive, Eaton, NY 13334

Each summer, Madison County Children’s Camp, under the guidance of Hospice of Central New York, also provides a bereavement weekend of support and activities for teenagers who are coping with the loss of a significant person in their lives. **Grief Weekend** is funded each summer by the Montei Foundation in Columbus, Ohio.

### **Camp Nazareth (through Catholic Charities)**

Main Number: (315) 724-2158 ext. 2246

Website: [www.campnaz.org](http://www.campnaz.org)

Address: 112 Long Lake Road, Woodgate, NY 13494

Campers stay overnight from Sunday until Friday. Camp Nazareth's guiding principles of caring, honesty, respect, and responsibility surround every camp activity. To enhance these principles of character, additional learning sessions are provided by qualified staff. Campers participate in various activities that include swimming, boating, sports, arts and crafts as well as Adirondack Wilderness Experience.

### **Camp Silver Arrow: Oneida Family YMCA Day Camp**

Main Number: (315) 363-7788

Website: <http://www.ymcatrivalley.org/oneida-y-programs/summer-day-camp>

Address: 701 Seneca Street, Oneida, NY 13421

The Oneida YMCA offers a summer day camp program for children ages Kindergarten through 13 years old. Camp Silver Arrow runs from 6:30am to 6:00pm, Monday through Friday during nine weeks of summer vacation. Throughout the day, campers enjoy fun activities such as free swim lessons, arts and crafts, team sports and games, nature activities, character development, songs and more.

### **Cazenovia Parks and Recreation**

Main Number: (315) 655-3041

Website: <http://villageofcazenovia.com/parks-and-recreation/>

Address: 90 Albany Street, Cazenovia, NY 13035

The Joint Youth Program serves children from Cazenovia, Fenner and Nelson.

### **City of Oneida Parks and Recreation**

Main Number: (315) 363-3590

Website: <https://cityofoneida.recdesk.com/Community/Page?pageId=17281%20>

Address: 217 Cedar Street, Oneida, NY 13421

The City of Oneida Parks and Recreation offers year-round programs in athletics, outdoor fitness, arts, youth programming, and special events.

### **Long Point Camp: Salvation Army**

Main Number: (315) 536-6301

Website: [www.longpointcamp.org](http://www.longpointcamp.org)

Address: 100 Long Point Road, Penn Yan, NY 14527

Camp is an active place with plenty of physical activity for the benefit of a child's health and well-being. Because Long Point Camp is a Christian camp, children are offered the opportunity to participate in Christian education, devotions, prayer and a worship service. Children get a taste of various activities while rotating among arts and crafts, pioneering, athletics, music, boating and swimming throughout the week..

### **Madison County Youth Bureau Summer Program**

Main Number: (315) 366-2548 ext.5

Website: <https://www.madisoncounty.ny.gov/150/Youth-Bureau>

Address: 133 North Court Street, Building 1, Wampsville, NY 13163

This is an outdoor adventure program that serves youth entering 5<sup>th</sup> and 6<sup>th</sup> grades and encourages teamwork, builds self-confidence and fosters personal growth. Youth will engage through hands on learning and activities that foster the development of positive life skills. Youth appropriate for this program may benefit from developing positive peer relationships, teamwork skills, self-esteem, confidence, and perseverance.

### **Town of Sullivan Parks and Recreation**

Main Number: (315) 687-3471

Website: <https://sullivan.recdesk.com>

Address: 707 Legion Drive, Chittenango 13037

The Recreation Department hosts a playground day program every summer for close to 300 area children ages 5 to 12. Youth between the ages of 16 and 21 are hired to plan and coordinate activities, communicate with parents and keep participants safe and supervised.

# *Youth Programs*

## **ACR Health**

Main Number: Syracuse: (315) 475-2430

Utica: (315) 793-0661

Website: <https://www.acrhealth.org/youth-programs/>

Address: 627 West Genesee Street, Syracuse, NY 13204

287 Genesee Street, 2<sup>nd</sup> Floor, Utica NY 13502

ACR Health offers extensive youth prevention and education programming for all youth throughout its nine-county service area. The program equips young people with information and skills to make healthy choices throughout their lives by providing evidence-based sexual health education sessions, HIV, STD, and Hepatitis C testing, and linkages to local health and human service providers.

## **Madison County 4-H and Youth Development (through Cornell Cooperative Extension of Madison County)**

Main Number: (315) 684-3001

Website: <http://madisoncountycce.org/4-h-youth>

Address: 100 Eaton Street, Morrisville, NY 13408

4-H is the youth development program of Cornell Cooperative Extension of Madison County. All youth activities offered fall under the 4-H umbrella. Activities take place after school, in the summer, or as a workshop, club, camp, or special event. 4-H programs are offered in a wide variety of formats and places because they're designed to fit the interests and needs of the diverse young people who live in our rural and urban communities.

## **PINS Diversion**

Main Number: (315) 366-2548

Website: <https://www.madisoncounty.ny.gov/268/Persons-in-Need-of-Supervision>

Address: 138 North Court Street, Wampsville, NY 13163

PINS (Person in Need of Supervision) Diversion is a short-term and voluntary program. A youth may qualify if he/she is exhibiting one or all of the following: truancy, drug and alcohol use, or incorrigible and ungovernable behaviors. PINS Diversion can be accessed by contacting Madison County DSS and requesting an appointment to meet with a PINS Diversion Caseworker. The caseworker will talk with you and your child about issues and offer to make referrals to the appropriate services. This is a step that must be attempted prior to filing a PINS



petition. This is a voluntary service. Service providers for this service include individual counseling, family counseling, substance abuse evaluations and treatment, mediation, and mentoring.

**Placement Diversion/Family Reunification Program (through Liberty Resources)**

Main Number: (315) 363-0048

Website: <http://www.liberty-resources.org/>

Address: 218 Liberty Street, Oneida, NY 13421

The Placement Diversion/Family Reunification Program provides comprehensive home-based intervention to families who have children that are at-risk of out-of-home placement, or families that have children who have been placed in an institutional level of care. The purpose of the program is to identify and intervene in the patterns of family behavior which may result in out-of-home placement and reunite these children with their families. The program provides the necessary services that will support families in preventing re-placement of their children and in maintaining long-term stability. **All referrals for this program come from the Madison County PINS Diversion program.**

**Reality Check Youth Program (through BRiDGES)**

Main Number: 315-697-3947

Website: <https://bridgescouncil.org/advancing-tobacco-free-communities/>

Address: 1507 Upper Lenox Avenue, Oneida, NY 13421

Reality Check is New York State’s youth led movement aimed at exposing the deceptive marketing practices of the tobacco industry. Reality Check provides youth with an opportunity to meet new people, make new friends, gain experience in the areas of government, social justice, media, public speaking, event planning, health and so much more.

**Safe Harbour Program**

Main Number: (315) 366-2548

Website: <https://www.madisoncounty.ny.gov/2674/Safe-Harbour>

Address: 133 N Court Street, Building 1, Wampsville, NY 13163

The Madison County Safe Harbour Program offers supportive services including case management, meeting basic needs as well as linkage to services for youth who have been trafficked, exploited or at risk.

## **School Services Program**

Main Number: (315) 366-2548

Website: <https://www.madisoncounty.ny.gov/270/School-Services-Coordinator>

Address: 133 N Court Street, Building 1, Wampsville, NY 13163

The School Services Program is a single point of contact for children and their families facing difficulties in and out of school. The program provides information, referrals, coordination of county and school services, needs assessments, information, referrals, outreach, homes visits, networking with community agencies, liaison between schools and service providers, and short-term case planning/management. Referrals to this service can be made by all school staff, community agencies, Madison County DSS, families, and even children. This is a voluntary program.

## **Youth Council**

Connected Organizations: Madison County Youth Bureau, BRiDGES, Madison County 4-H and Youth Development

Main Contact: [madisoncountyyouthcouncil315@gmail.com](mailto:madisoncountyyouthcouncil315@gmail.com)

The vision of the Madison County Youth Council is to empower youth to form a stronger connection to their communities through service, outreach, advocacy, and education. Youth across Madison County join together to create positive change in their community, develop their own leadership skills, form connections for the future and make new friends. Applications for youth in grades 10<sup>th</sup> to 12<sup>th</sup> that live or go to school in Madison County accepted at any time.

## **Youth Mentoring Program (through Community Action Partnership)**

Main Number: (315) 697-3588

Website: <https://capmadco.org/program/family-and-youth/>

Address: 1001 New Market Drive, Canastota, NY 13032

The Mentoring Program seeks to strengthen youth (ages 8-18) through increasing their opportunities for positive interactions with adults. Each match is based on specific needs, compatible interests, talents, resources, and geographic location. In addition to 1-to-1 mentoring, mentors and mentees have the opportunity to participate in group activities, discussions and trainings.

## *Helpful 3-Digit Phone Numbers*

- 211**: Professional telecounselors are ready to talk with you 24/7, 365 days of the year, or you can search online by visiting <https://www.211midyork.org/> . By calling 211, you can get connected to the most comprehensive listing of health and human services resources in Madison, Oneida, and Herkimer counties.  
Source: <https://www.211midyork.org/>
- 511**: For information regarding a variety of transportation-related matters, including traffic conditions, work zones and construction reports, weather conditions and forecasts and transit services, call 511. The information in the 511NY system comes from many transportation and police agencies in New York and surrounding states. Staff receive highway condition information from police and transportation officials, motorist assistance, patrol drivers, 911 calls, construction crews, traffic cameras, and roadway sensors. Transit information comes from public transportation agencies. Weather conditions, forecast information and alerts are provided by the National Weather Service. Source: <https://511ny.org/Faq>
- 711**: TTY-based Telecommunications Relay Services permit persons with a hearing or speech disability to use the telephone system via a text telephone (TTY) or other device to call persons with or without such disabilities. To make using TRS as simple as possible, you can dial 711 to be automatically connected to a TRS communications assistant. It is fast, functional, and free. Dialing 711, both voice and TTY-based TRS users can initiate a call from any telephone, anywhere in the United States, without having to remember and dial a ten-digit access number.  
Source: <https://www.fcc.gov/consumers/guides/711-telecommunications-relay-service>
- 911**: Call 911 to report police, fire, or medical emergencies.
- 988**: The mental health crisis is real, especially for children and young adults. In 2020, the U.S. had one death by suicide every 11 minutes. Now, there's an easy way to get help that's as close as your phone. Dialing three digits can put you in touch instantly with a counselor who is trained to help in an emergency. The National Suicide Prevention Lifeline helps people in crisis every day. They can help you or a loved one find the care you need too. When to call 988: Thoughts of suicide, substance abuse crisis, emotional distress. Free and confidential.