



MADISON COUNTY

Department Motor Vehicle

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For Immediate Release

January 20, 2026

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DMV Offices to Close for Statewide Technology Upgrade

Madison County DMV to be Closed February 13 - 18

Wampsville, NY — The Madison County Department of Motor Vehicles (Wampsville DMV), along with all DMV offices in New York state, will undergo a large-scale system upgrade next month that will require offices to be closed for several days.

The [New York State DMV announced last week](#) that in February it is implementing the initial phase of a multi-year project to replace and modernize its aging technology systems. To bring the first part of the new system online, the state is ceasing all DMV operations, including online transactions and their phone system at 2:00 p.m. on Friday, February 13, 2026. Due to this, the Wampsville DMV location will be closed on that day (February 13).

The Wampsville DMV will remain closed Monday, for the Presidents Day holiday, Tuesday, and Wednesday (February 16-18), with a planned reopening on Thursday, February 19 provided we receive the go-ahead from NYS DMV leadership.

During this time, the NYS DMV will migrate about 30 million records to the new system and complete the transition to bring the first phase of the upgrade online. Again, no DMV transactions will be able to be completed during this period, including through the NYS DMV website, and they will also not be answering their phones.

The NYS DMV's implementation timeline calls for offices to be operational and open for customer transactions beginning Wednesday, February 18. Although we will be running transactions on the 18, we will need that day to confirm all systems are operational, get up to speed on the new system, and complete a backlog of transactions. In order to best serve our customers, the Wampsville DMV plans to open to the public once again at 7:45 a.m. on February 19. Any changes to that will be posted on the [Madison County website](#) and the [Madison County Clerk's Office](#) Facebook page.

"Thank you for your patience as we continue to improve the customer experience in Wampsville," Madison County Clerk, Michael Keville said.

ABOUT THE DMV SYSTEM UPGRADE

[New York State DMV](#) has contracted with software company FAST Enterprises, LLC, which has implemented similar systems in more than 20 other states, to help NYS DMV modernize its technology platforms and service delivery in two major stages over the next two years. The new technology will replace and consolidate a significant portion of DMV's legacy technology, some of which are over 50-years-old. The goal of this initiative is to make the DMV more secure, stable, and agile and to provide DMV customers with more efficient, secure, and convenient services.